

FAQs

Thank you for reaching out for information about our services! Below are some answers to the most frequently asked questions we hear from families. Whether or not we can meet your needs, we hope this information helps you find the right treatment for your child and know what to expect along the way. Please visit our webpage: www.tpathways.org and look under the Resources tab at the top of the webpage for additional FAQs!



01 What is ABA/How does it work?

- Applied Behavior Analysis (ABA) is a proven treatment for children on the autism spectrum.
- Our programs are individualized for each child. We work on skills that will help them maximize the possibility of being independent and live a full life.
- Your child is assigned a Clinical Supervisor who leads a team of trained therapists who work directly with your child 1:1. All of our Clinical Supervisors are Board Certified Behavior Analysts (BCBAs).

02 How do I start the process?

- Obtain an evaluation from a qualified professional to determine diagnosis.
- Check with a prospective funder such as your health plan to determine their exact requirements to move forward.
- Some funders will provide you with a list of ABA provider organizations in their network to authorize an evaluation to develop a treatment plan and deliver services.

03 Can I be put on a waitlist? What is the timeline for Assessment, Authorization, Treatment?

- Our waiting list isn't a numbered wait list. We consider your child's age, availability, your main concerns, and your requested location of services.
- The assessment timeline usually takes 4-6 weeks from acceptance to receiving the treatment authorization.
- Most insurance treatment authorization requests take up to 10-15 business days for your insurance company to approve or deny.

04 Who pays for assessment and treatment?

- Most treatments are covered by health plans. Depending on your particular plan you may have co-pays and a deductible to meet.

05 What are your health and safety guidelines for COVID 19?

- We have daily health screenings for everyone coming to the center & in home clients.
- We follow the CDC guidelines regarding masking and other protective equipment.

06 Do we work on academics such as math and reading?

- We are able to address many of the skills needed to be successful in school.
- But unless services are funded by education, we are not able to provide specific academic teaching.

07 Can I stay at the Center with my child?

- You can arrange for observations of your child's treatment with the Clinical Supervisor.
- If your child has difficulty during the initial transition away from you, we will keep you updated about how long it takes for them to settle in – it is often just a few minutes.

08 **What time slots are available?**

- Our programs are open all day between the hours of 8:00-5:30.
- Sessions are often 9-12:30 with a lunch break at the center and 1-4:30.
- Part day sessions are available for older children who are attending school.
- Social Skills groups are twice weekly for 2-hour sessions each.

09 **How does your billing work?**

- We take several funding sources: private and public insurance; Regional Center and School districts in some cases.
- Client Services will verify coverage after receiving the insurance information from you.
- You will receive a financial agreement package informing you of any co-pay or deductible that are your responsibility.
- Payments can be made by credit card directly through our platform.

10 **Do you offer Speech Therapy/OT/PT?**

- We have integrated the goals and skills needed to improve children's development in all areas, especially speech, language and communication into their daily programs.
- Our intensive programs are usually 25-35 hours/ week on average. This is sufficient for most of our children to make significant progress.
- In some cases – extra speech therapy may be needed and we can provide speech therapy in those cases at each center.
- We do not provide OT services, however we do review reports from other services and address areas of need where possible.

11 **Do you work with nap schedules or does my child have to nap at home?**

- We can accommodate nap schedules for in home clients.
- For clients at the center, we are able to set up a nap cot and your child is monitored during their nap; this is not billed time.

12 **Do we offer in-home services?**

- We offer a range of services including in home treatment.
- In home is often provided with our youngest clients beginning treatment (under age 3), however center based is also available.
- We also provide some parent training in home.